



December 18, 2020

Subject: HopHop application

Dear Parents,

Morin Heights Elementary School daycare is switching to the HopHop app. HopHop is a simple and secure application that allows the daycare to synchronize the preparation of your child with your estimated time of arrival. Your child can quietly finish his activity before preparing to leave. The estimated arrival time is automatically calculated from the GPS of your smart phone or can be set manually (mobile app or web version). **A notification is sent to you when your child is ready at the daycare service**, thus minimizing your wait time at school. The application uses photo-identification (ID) to simplify the work daycare team during the daily dismissal of your children. When your request is sent for the preparation of your child, the name and photo of the person assigned to pick up your child will appear at the daycare. The application allows you to easily manage the names and photo ID of friends or family members you already authorized to pick up your children at the daycare. For more details visit <http://www.hophop.ca>.

We will be launching HopHop the first day we return to school. **You will no longer be able to text or call 514-608-5872** to let the daycare staff know you have arrived.

The app is free! We invite you to register now. You can create your account by accessing the following web page: www.hophop.ca/inscription

The application will enable you to make your child's pickup in two ways:

1. **HopHop with GPS:** This mode allows you to send your child's preparation request when you are within a radius that corresponds to the time required for the daycare to prepare your child (i.e. 5 minutes). The use of your GPS is to evaluate the time before your arrival and then to send the request at the right time. This feature considers unforeseen obstacles (i.e. traffic) you may encounter on your way to the daycare.
2. **HopHop without GPS:** This mode permits you to indicate your exact time of arrival. Your time of arrival will not be adjusted by the application should you encounter any obstacles on the way to the daycare.

You can register at any time. Since your school covers the user fees, **you will not be charged for using this service.**

Feel free to contact the HopHop team with any questions or assistance with configuration or use. The contact information to join them is:

- Email: support@hophop.ca,
- Telephone: 514-708-7174, 1-888-684-1192

Thank you

Ianya Conklin
Daycare Technician